



**Event Rescue Services
Contract Terms and Conditions**

Deliveries/Services made by Event Rescue Services(hereinafter referred to as ERS) are TO THE DOOR or RIGHT INSIDE THE BACK YARD (50ft max). Additional charges will apply for Stairs, Steep Embankments or other Hazardous / Difficult Delivery Conditions. Client agrees that failure (on the clients part) to disclose such conditions shall result in post delivery charges, which charges renter hereby authorizes.

DELIVERY/SERVICE TIMES:

ERS offers AM or PM deliveries/services with a 4 hour window, charges are based on zip codes. If you require a time specific or after hours delivery /service an additional charge will apply. Delivery fees are based on normal business hours Monday –Friday, 8:00am – 5:00pm and Saturday 9:00am – 2:00pm. ERS offers their services’ outside of these hours for an additional charge that will be quoted once ERS has the requested times’.

ERS is only RESPONSIBLE for the items rented during the TRANSPORTATION FROM THE PICKUP location to the delivery LOCATION of the client’s choice. ERS is not RESPONSIBLE for ANY DAMAGES that occur while in the client’s possession.

ERS will not be responsible for the CLEANLINESS OR CONDITION OF THE RENTAL items. ERS will attempt to inspect the rental items while being loaded but can’t be responsible for the companies condition or items not sent correctly on vendors behalf.

PAYMENT:

50% of the delivery and/or services that ERS will provide is due at the time you place the order. The balance is payable 3 working days prior to the scheduled delivery/pick-up or services. We only accept Credit Cards or Cash.

CANCELLATION POLICY:

ERS has reserved a delivery/service spot for the client. In an effort to avoid lost business that ERS may have turned down due to your scheduled services. ERS requires 10 working days prior to your delivery/service to cancel, in order to receive a refund of your deposit.

I have read and agree to all the terms and conditions of this agreement.

Signature _____ Date _____